

# China Comservice (Hong Kong) Limited

## I. Service Category (A) Productivity Apps

**Table 1a: Productivity Apps Items (Service items passing all General, Security and Technical Requirements)**

Item Number	Item Description	Manufacturer
A00001	Seegle Conferencing Platform: Network conferencing system	China Datacom Corporation Limited
A00002	Digital Document Management System	Ebikko EDRMS Engine and SDK

## II. Service Category (C) Cloud IT Services

**Table 3a: Cloud IT Services Items (Service items passing all General, Security and Technical Requirements)**

Item Number	Item Description	Manufacturer
C00004	Tisson Open Storage Service(OSS)	Tisson Regaltec Communications Tech.Co.,Ltd.

**Table 3b: Cloud IT Services Items (Other service items proposed)**

Item Number	Item Description	Manufacturer
C00001	Tisson Cloud Host standard package : CPU:Xeon dual-core 2.26G RAM:1.5G ROM:150G	Tisson Regaltec Communications Tech.Co.,Ltd.
C00002	Tisson Cloud Host advanced package : CPU:Xeon 4-core 2.26G RAM:4G ROM:500G	Tisson Regaltec Communications Tech.Co.,Ltd.
C00003	Tisson Cloud Host luxury package : CPU:Xeon 8-core 2.26G RAM:16G ROM:750G	Tisson Regaltec Communications Tech.Co.,Ltd.

## China Comservice (Hong Kong) Limited

### III. Service Category (D) Social Media Apps

**Table 4a: Social Media Apps Items (Service items passing all General, Security and Technical Requirements)**

Item Number	Item Description	Manufacturer
D00001	Mobile Application: SafeSync for business - empowers teams to work in harmony, you can easily share your photos with the public over the internet	Skycloud Technology (HK) Limited
D00002	Mobile Application: SafeSync for business - empowers teams to work in harmony, you can easily share your video with the public over the internet	Skycloud Technology (HK) Limited

**Table 4b: Social Media Apps Items (Other service items proposed)**

Item Number	Item Description	Manufacturer
D00003	Mobile Application: The Gather Cloud system— Users can easily share pictures, discuss and Communicate with others in the family circle, company circle and friends circle.	Guangdong Planning and Designing Institute of Telecommunications Co., Ltd
D00004	Mobile Application: The Gather Cloud system— Users can easily share video, discuss and Communicate with others in the family circle, company circle and friends circle.	Guangdong Planning and Designing Institute of Telecommunications Co., Ltd
D00005	Desktop Application: Social Media Apps-- including audio, video, photos, podcasts and other multimedia communications, can easily host and share photos and videos.	China Datacom Coperation Limited

### IV. Government Public Cloud Related Services

**Table 5.1 : Staff Service**

Item No.	Description of Services	Staff Category
A00001	Software Development and integration service (including customization, integration with internal authentication system, etc)	1
A00002	Software Development and integration service (including customization, integration with internal authentication system, etc)	1
C00001	7x24 Support Services: <ul style="list-style-type: none"> <li>• Host condition monitoring</li> <li>• Network condition monitoring</li> <li>• Troubleshooting</li> </ul>	2
C00002	7x24 Support Services:	2

## China Comservice (Hong Kong) Limited

	<ul style="list-style-type: none"> <li>• Host condition monitoring</li> <li>• Network condition monitoring</li> <li>• Troubleshooting</li> </ul>	
C00003	7x24 Support Services: <ul style="list-style-type: none"> <li>• Host condition monitoring</li> <li>• Network condition monitoring</li> <li>• Troubleshooting</li> </ul>	2
C00004	7x24 Support Services: <ul style="list-style-type: none"> <li>• Host condition monitoring</li> <li>• Network condition monitoring</li> <li>• Troubleshooting</li> </ul>	2
D00001	Software Development and integration service (including customization, integration with internal authentication system, etc)	1
D00002	Software Development and integration service (including customization, integration with internal authentication system, etc)	1
D0003	Technical support, service provisioning, and system operation training, business operations support	1
D0004	Technical support, service provisioning, and system operation training, business operations support	1
D00005	Software Development and integration service (including customization, integration with internal authentication system, etc)	1
F00001	<b>7x 24 Primary Smart-Hand Support Services:</b> <ul style="list-style-type: none"> <li>• Equipment Power Recycling</li> <li>• Visual Inspection on Front-panel indicators or Monitor Screen</li> <li>• On-site Backup Tape Rotation (1)</li> <li>• One-off loopback cable connecting or disconnecting with provided loopback</li> <li>• Visitor Escorting and good receiving</li> </ul>	1
F00002	<b>7x 24 Secondary Smart-Hand Support Services:</b> <ul style="list-style-type: none"> <li>• Hardware card module replacement, with on-site spare part and pre-defined procedure</li> <li>• Network or System Equipment physical installation with defined procedure</li> </ul> Hardware equipment include: Cisco Routers, Cisco Switches, Sun and Intel servers	2

**Table 5.2 : Installation and Maintenance Service**

Item No.	Description of Services
C00001	Advanced Technical Support : <ul style="list-style-type: none"> <li>• System Maintenance</li> <li>• System reinstall</li> <li>• Additional technical support</li> </ul>
C00002	Advanced Technical Support : <ul style="list-style-type: none"> <li>• System Maintenance</li> <li>• System reinstall</li> </ul>

## China Comservice (Hong Kong) Limited

	<ul style="list-style-type: none"> <li>• Additional technical support</li> </ul>
C00003	Advanced Technical Support : <ul style="list-style-type: none"> <li>• System Maintenance</li> <li>• System reinstall</li> <li>• Additional technical support</li> </ul>
C00004	Advanced Technical Support : <ul style="list-style-type: none"> <li>• System Maintenance</li> <li>• System reinstall</li> <li>• Additional technical support</li> </ul>
F00003	In considering the reliabilities and securities of facilities and managements, China Telecom proposes Shatin Data Center as the collocation of the servers and equipments. <ul style="list-style-type: none"> <li>• Availability &gt; 99.9</li> <li>• 19" Standard rack, 42U</li> </ul>

**Table 5.3 : Internet Connection Service**

Item No.	Description of Services
F00004	Global Internet Access (GIA) Global Internet Access (GIA) Service strives to make our enterprise customers enjoy the high quality of Internet services. By our global network and partners, regardless of where you are, we can always provide the best Internet access Service. Global Internet Access Service not only to provide an upstream channel, while the service is enterprise-grade Internet solutions portfolio. We concern about the quality of corporate demand for network resources; providing a stable and secure Internet environment for more cost-effective Internet solution for IT managers.

--- END ---