

**UDomain Web Hosting Company Limited**

**I. Service Category (C) Cloud IT Services**

**Table 3a: Cloud IT Services Items (Service items passing all General, Security and Technical Requirements)**

<b>Item Number</b>	<b>Item Description</b>	<b>Manufacturer</b>	<b>Charging Unit (e.g. Per User Per Month, Per GB Per Month)</b>	<b>Unit Net Subscription Fee (HK\$ / US\$)</b>	<b>Remarks</b>
C00001	Provide backup and restore of data over the Internet on Microsoft platform. There are many ways to backup data over the Internet. UDomain could offer data file backup, directory backup, disk backup, DBMS to the Data Center. Data will be compressed and encrypted. Log and report will be provided for auditing. Numbers of copy versions depend on user request.	Acronis	100GB Per month	\$1,800/month	This includes storage space and backup service. Restore service will be charged on time basis. \$2,500 per man-day.
C00002	Provide backup and restore of data over the Internet on Linux platform. There are many ways to backup data over the Internet. UDomain could offer data file backup, directory backup, disk backup, DMS to the Data Center. Data will be compressed and encrypted. Log and report will be provided for auditing. Numbers of copy versions depend on user request.	Shell script with cmd Tape Archive	100GB Per month	\$1,800/month	This includes storage space and backup service. Restore service will be charged on time basis. \$2,500 per man-day

**Table 3b: Cloud IT Services Items (Other service items proposed)**

Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
C00003	Provide backup storage infrastructure	Dell	50G Per month	\$800/month	Dedicated storage in HK
C00004	Provide capability for using the domain name chosen by the Government	UDomain	Per year	\$300	Hong Kong domain
C00005	Cloud Server with Plesk (Windows or Linux) - Web Based Control Panel - Support SSL Certificate (https, Pops)	Dell and Parallels	Per Server Per Month	\$2,000/month	
C00006	China CDN Service (Content Delivery Network)	UDomain	Per Website Per Month	\$300/month	
C00007	DDoS Attack Mitigation	UDomain	Per Website Per Month	\$2000/month	

## II. Service Category (D) Social Media Apps

**Table 4a: Social Media Apps Items (Service items passing all General, Security and Technical Requirements)**

Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
D00001	Provide functionality for the Government to share photos with the public over Internet	Gallery	100GB per month	\$2,000 per month	With maximum 100Mbps Hong Kong local bandwidth per month
D00002	Provide functionality for the Government to share videos with the public over Internet	PHPMotion	100GB per month	\$2,000 per month	With maximum 100Mbps Hong Kong local bandwidth per

Item Number	Item Description	Manufacturer	Charging Unit (e.g. Per User Per Month, Per GB Per Month)	Unit Net Subscription Fee (HK\$ / US\$)	Remarks
					month
D00003	Provide live video streaming service. For 3,000 Hong Kong concurrent viewers at maximum 500K bit rate. Include video signal conversion service.	UDomain	Per 30 minutes event.	\$4,500	Exclude crew fee and local uplink. \$1 charge per each additional viewer.

### III. Government Public Cloud Related Services

**Table 5.1 : Staff Service**

Item No.	Description of Services	Staff Category	Charging Unit	Unit Rate (HK\$)
E0001	Service Specialist, provide service in environment set-up and configuration for the operation of the GPCS	1	Man-Day	2600
E0002	Project Manager, manage the tasks related to the delivery of set-up and configuration of the GPCS. For example, meeting with users and monitor the schedule and resources	2	Man-Day	3600

**Table 5.2 : Installation and Maintenance Service**

Item No.	Description of Services	Charging Unit	Unit Rate (HK\$)	Remarks
E0003	Provide installation and configuration task on Server and Desktop	1	2,600	09:00 – 18:00
E0004	Provide hardware diagnostics and troubleshooting work	1	2,800	09:00 – 18:00

**Table 5.3 : Internet Connection Service**

<b>Item No.</b>	<b>Description of Services</b>	<b>Charging Unit</b>	<b>Unit Rate (HK\$)</b>	<b>Remarks</b>
E0005	Troubleshoot and support the connection to Internet	1	2,600	09:00 – 18:00

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